

Public Health Agency

Northern Drugs & Alcohol Co-Ordination Team

Directory of Substance Misuse Services

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Communicating Information Well

In keeping with our policy of communicating information well, the Public Health Agency (PHA) is committed to making information as accessible as possible and to promoting meaningful dialogue with local people.

Alternative Formats

In an effort to make information as accessible as possible the Northern Drugs & Alcohol Co-Ordination Team (NDACT) Directory of Substance Misuse Services has also been produced in large print.

For an alternative format please contact:

The Patient / Client Information Service on 08457 626428
or textphone (028) 2531 1001

This document can also be found on the PHA website at
www.publichealth.hscni.net

Disclaimer

Whilst every effort has been made to provide accurate and complete information the PHA and NDACT accept no responsibility for errors or omissions resulting from information gathered from outside sources.

PHA and NDACT also accept no responsibility for the accuracy, quality or currency of the information contained in the Directory and any user of the Directory who has a problem or query with content are advised to contact the original source of information for clarification before contacting NDACT or the PHA.

Where any specific organisation or service is mentioned by name or otherwise this does not necessarily constitute or imply any endorsement or recommendation by the PHA and NDACT of that organisation or service.

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Introduction

The NSD for Alcohol and Drugs (2006 – 2011) was launched / published in May 2006 by the DHSSPS.

In response the Northern Drugs & Alcohol Co-Ordination Team (NDACT) initially developed a Local Action Plan (LAP) 2006 – 2009 with 19 identified outcomes reflecting priorities in the NSD.

Following a review of this Action Plan in 2008, NDACT published a further Action Plan for 2009 – 2011. DHSSPS has allocated funding to the Public Health Agency (PHA) to support the outcomes contained in this Action Plan from April 2009 – March 2011.

Six outcomes from NDACT's LAP have been successfully tendered for with 13 contract awards being made to six local groups / agencies to deliver the following services:-

- Tier 2 / 3 Counselling, Support & Mentoring Services for young people under 18
- Targeted Education / Prevention programmes with at risk / vulnerable young people and adults
- Targeted education and prevention programmes with young offenders and those at risk of offending
- Cross-sectoral training programmes
- Supported accommodation
- Community Support Services

Further to the tendering process the former Northern Health & Social Services Board (Northern Board) also commissioned the following four outcomes contained in the NDACT Action Plan:-

- Expansion of the current Drug Outreach Service
- Tier 3 / 4 specialist treatment services for young people (under 18)
- Tier 4 specialist in-patient services at Carrick 1, Holywell
- Family Support Services

This Directory provides a summary and details on all these projects and services.

The Directory also now includes local details on the Regional Needle & Syringe Exchange Scheme (NSES). This scheme is currently funded and managed directly by DHSSPS.

Appendix 1 outlines the 4-Tier Model for the delivery of services for children and young people.

Please note that this Directory does not contain information on all the substance misuse services across the former Northern Board area.

For further information on these or other services please contact:-

Mr Michael Owen
Senior Drugs & Alcohol Co-Ordinator
Public Health Agency
Northern Drugs & Alcohol Co-Ordination Team
County Hall
182 Galgorm Road
BALLYMENA
BT42 1QB

Telephone: (028) 2531 1111
Fax: (028) 2531 1122
Email: Michael.Owen@hscni.net

Section 1

Treatment Services for adults and young people

Organisation: Northern Health & Social Care Trust

Service Name: Tier-4 Specialist In-patient Services (Adult)

Contact: Mrs Marjory Irons (Clinical Services Manager)

Address: Carrick 1
In-patient Addictions
Holywell Hospital
60 Steeple Road
ANTRIM
BT41 2RJ

Tel: (028) 9441 3290

Fax: (028) 9441 3574

Email: enquiries.cas@northerntrust.hscni.net

Website: www.northerntrust.hscni.net

Target Groups by age: 18 plus (adults)

Method of Referral: Centralised Referral System
(via GP, Crisis Response/Home Treatment, Community Mental Health Teams, to Community Addiction (Tier 2 & 3) services for assessment for admission)

Organisation Type: Statutory

Normal Opening Hours: 24 hours, 7 days per week
(admissions 9 am – 2 pm, Monday and Tuesday)

Services available on a bank / public holiday: Yes

Types of services available (funded by PHA / NDACT):

- In-patient detoxification (alcohol and drugs)
- Initiation of Substitute Prescribing
- Relapse prevention

- Individual / group psychological interventions / treatments
- Education
- Specialist resource from other agencies
- Advice and support

Other types of service available:

Tier 3 Addiction Services, 1 Parkmore Drive, Ballymena

This Addiction Service is a locally-based treatment service which offers treatment, advice, and information to individuals over the age of 18 years who are experiencing problems with alcohol or drugs.

Clinics

Local clinics are provided throughout the Northern Health & Social Care Trust in the following areas:-

- Antrim
- Ballycastle
- Ballymena
- Ballymoney
- Carrickfergus
- Coleraine
- Portrush
- Cookstown
- Larne
- Magherafelt
- Newtownabbey

For further information telephone (028) 2565 8462

Tier 3 Addiction Services, 105a Railway Street, Ballymena

The Railway Street Addiction Service offers advice, support and treatment in a community-based setting to individuals over the age of 18 years who are experiencing problems with drug use, particularly injecting heroin use. The service is confidential and non-judgemental.

Open Clinics / Needle & Syringe Exchange Scheme

The service operates Open Clinics on Tuesdays and Thursdays between 2.00pm to 4.00 pm. New clients and individuals already known to the service are welcome to attend these clinics (without an appointment) whereby information is offered and brief assessments are carried out with a view to longer term engagement and treatment.

The service also provides Hep B vaccinations for patients with a history of injecting drug use. A Needle & Syringe Exchange Scheme is available from the clinic at Railway Street. Call the number below for information on accessing safer injecting advice and sterile injecting equipment outside of the Ballymena area.

For further information telephone (028) 2563 1970

Please see page 40 for further information on the NSES services.

The PHA / NDACT services are provided in the following area(s):

Carrick 1, Holywell Hospital, Antrim (open to residents from the Northern Health & Social Care Trust area)

Organisation: Dunlewey Substance Advice Centre (NI Ltd)

Service Name: Tier 2 & 3 Counselling, Support and Mentoring services for 17 year olds and under

Contact: Mrs Pauline O'Reilly and / or Mary T Hampson

Address: 80 Broughshane Street
BALLYMENA
BT43 6ED

Tel: (028) 2565 2105

Fax: (028) 9060 3751

Email: paulineoreilly@btconnect.com
mary.hampson@btconnect.com

Target Groups by age: Age 17 and under

Method of Referral: Open (anyone)

Organisation Type: Voluntary

Normal Opening Hours: Monday to Friday 9 am to 5 pm

Evening / Weekends: Yes.

Services available on a bank / public holiday: No

Types of services available (funded by PHA / NDACT):

- Structured individual counselling
- Structured individual mentoring
- Outreach services for those not in contact or reluctant to engage with services
- Assessment and care planning
- Specialist resource for other agencies
- Referral to other specialist services
- Family work
- Aftercare
- Advice and support

The PHA / NDACT services are provided in the following area(s):

Across the former Northern Board area

Organisation: Northern Health & Social Care Trust (CAMHS)

Service Name: Tier 3 / 4 specialist substance misuse treatment services for young people

Contact: Mr Nigel Morris, Senior Practitioner
Substance Misuse Service

Address: Child & Adolescent Mental Health Service
Massereene House
ANTRIM
BT41 4AB

Tel: (028) 9441 5700

Fax: (028) 9441 5701

Email: nigel.morris@northeritrust.hscni.net

Target Groups by age: Young people aged up to 18 years old with dual diagnosis, that is to say a diagnosable mental health difficulty along with a drug and/or alcohol problem

Method of Referral: GPs, Social Services, Paediatricians, Education & Library Board staff, voluntary agencies

Organisation Type: Statutory

Normal Opening Hours: Monday to Friday 9 am to 5 pm

Evenings / weekend: No

Services available on a bank / public holiday: No

Types of services available (funded by PHA / NDACT):

- Assessment and care planning
- Relapse prevention programme
- Specialist resource for other agencies
- Referral to other specialist services
- Advice and support
- Harm reduction
- Access to Mental Health assessment and treatment

The PHA / NDACT services are provided in the following area(s):

Across the former Northern Board area

Section 2

Targeted Education & Prevention Services

Organisation: Northern Health & Social Care Trust (Health Improvement Service)

Service Name: Criminal Justice – early intervention, education and prevention with young offenders)

Contact: Mrs Sharon Bingham (Youth Justice Health Programme Manager)

Address: Spruce House
Cushendall Road
BALLYMENA
BT43 6HQ

Tel: (028) 2563 5575

Fax: (028) 2563 5377

Email: sharon.bingham@northerntrust.hscni.net

Website: www.northerntrust.hscni.net

Target Groups by age: 17 and under

Method of Referral: Via Youth Justice Agency Northern Ireland and Choices Family Support Services

Organisation Type: Statutory

Normal Opening Hours: Monday to Friday 9 am to 5 pm

Services available on a bank / public holiday: No

Types of services available (funded by PHA / NDACT):

- Targeted education and prevention programmes with vulnerable / at risk young people within the Criminal Justice System
- Targeted education and prevention programmes with young people at risk of offending
- Targeted education and prevention programmes with parents
- Specialist resource for other agencies

- Referral to other specialist services
- Advice and support

The PHA / NDACT services are provided in the following areas:-

Youth Justice Agency Community Projects within the former Northern Board area

Organisation: ACET (AIDS Care Education & Training)
Service Name: Targeted Education & Prevention programmes with vulnerable / at risk young people & adults

Contact: Mr Gary Crothers (Director)

Address: Glendinning House
6 Murray Street
BELFAST
BT1 6DN

Tel: (028) 9032 0844

Fax: (028) 9032 9907

Email: info@acet-ni.com

Website: www.acet-ni.com

Target Groups by age: 17 years and under / adults

Method of Referral: Open (anyone)

Organisation Type: Voluntary

Normal Opening Hours: Monday to Friday 8 am to 5 pm

Evenings / weekends: On request

Services available on a bank / public holiday: Yes

Types of services available (funded by PHA / NDACT):

- Targeted education and prevention programmes with vulnerable / at risk young people and adults;
- Targeted education and prevention programmes with parents / carers;
- 10 Session Programme, accredited by the Open College at Entry Level as an Introduction to Substance Misuse, addresses Drugs / Alcohol, BBVs, Sexual Health, and Communication Skills;
- Specialist resource for other agencies;

- Referral to other specialist services;
- Advice and support.

Other types of services available:

ACET is funded by the PHA to provide the following services for people living and/or providing community services in the legacy Northern Board area.

(1) ACET is an Approved Centre with the Open College and is currently providing the following accredited training courses for Community Workers and Caring Professionals, funded by the PHA:

- Parent / Teen Communication Skills: Facilitators Course Certificate Level 3
- Sexual Health Education: Facilitators Course Certificate Level 3

(2) Individual Training Days for PHA staff, foster carers and voluntary sector on Parent / Teen Communication Skills.

(3) Health Education, delivered in a minimum of 3 session packs on Sexual Health issues including, HIV, STIs, Hepatitis, Contraception, RSE, Puberty Awareness, Men's Sexual Health, Women's Sexual Health.

(4) Personal Development Programme, delivered in a 7 session pack on issues relating to Contraception. This PDP has been accredited by the Open College.

The PHA / NDACT services are provided in the following area(s):

Antrim, Ballymena, Carrickfergus, Larne and Newtownabbey District Council areas.

Additional Information

Main Target Groups:

ACET's Health Education & Training Services are available to all sections of the community across the legacy Northern Board area, with priority given to the following target groups.

- Community Workers and Caring Professionals
- Disadvantaged Youth People and Adults.

Organisation: Coleraine Rural & Urban Network (CRUN)

Service Name: Targeted Education & Prevention programmes with vulnerable / at risk young people and adults

Contact: Mrs Adele McCloskey (Project Co-Ordinator)

Address: 1a Railway Road
COLERAINE
BT52 1PD

Tel: (028) 7034 4934

Email: amanda@crun.org

Website: www.crun.org

Target Groups by age: 17 years and under / adults

Method of Referral: Open (anyone)

Organisation Type: Voluntary

Normal Opening Hours: Monday to Thursday 9 am to 5 pm
Friday 9 am to 2.30 pm

Evenings / weekends: By arrangement

Services available on a bank / public holiday: No

Types of services available (funded by PHA / NDACT):

- Targeted education and prevention programmes with vulnerable / at risk young people and adults
- Targeted education and prevention programmes with parents
- Specialist resource for other agencies
- Referral to other specialist services
- Advice and support

The PHA / NDACT services are provided in the following area(s):

Ballymoney, Coleraine and Moyle District Council areas.

Organisation: Teenagers Involved in Protecting Selves around Alcohol (TIPSA)

Service Name: Targeted Education & Prevention with vulnerable / at risk young people and adults

Contact: Mr Eugene O'Goan & Mr Martin McCann
(Project Co-Ordinators)

Address: Gortalowry House
94 Church Street
COOKSTOWN
BT80 8HX

Tel: (028) 8676 3388

Fax: (028) 8676 6249

Email: info@cookstownhelp.com

Website: www.cookstownhelp.com

Target Groups by age: Age 17 and under
18 plus (adults)

Method of Referral: Open (anyone)

Organisation Type: Voluntary

Normal Opening Hours: Monday to Friday 9 am to 4.30 pm

Evenings / weekends: On request

Services available on a bank / public holiday: No

Types of services available (funded by PHA / NDACT):

- Targeted education and prevention programmes with vulnerable / at risk young people and adults
- Targeted education and prevention programmes with parents
- Specialist resource for other agencies
- Referral to other specialist services

- Advice and support

Other types of service available:

Producing and sourcing resources; training tailored to meet needs of specific organisations

The PHA / NDACT services are provided in the following area(s):

Cookstown and Magherafelt District Council areas

Additional Information:

For more information or for signposting to other agencies log-on to the TIPSA website which is updated on a regular basis

Section 3

Training Services

Organisation: Coleraine Rural & Urban Network (CRUN)

Service Name: Cross-Sectoral Training & Awareness Programme

Contact: Drug & Alcohol Training Project Co-Ordinator

Address: 1a Railway Road
COLERAINE
BT52 1PD

Tel: (028) 7034 4934

Email: amanda@crun.org

Website: www.crun.org

Target Groups by age: 18 plus (adults)

Method of Referral:

Open access to community training courses; open access to OCN accredited Training Programmes; specific recruitment on to targeted programmes for professionals / practitioners

Organisation Type: Voluntary

Normal Opening Hours: Monday to Thursday 9 am to 5 pm
Friday 9 am to 2 pm

Evenings / weekends:

Training courses will be delivered at a time and venue agreed to suit the target groups

Services available on a bank / public holiday: No

Types of services available (funded by PHA / NDACT):

- Accredited training programmes
- Non-accredited training programmes
- Specialist resource for other agencies
- Advice and support

The PHA / NDACT services are provided in the following area(s):

Across the former Northern Board area

Section 4

Family Support Services

Organisation: The Hope Centre, Ballymena Family & Addicts Support Group (BFASG)

Service Name: Family Support Services

Contact: Mrs Anne Henry (Centre Manager)

Address: 60-64 Mill Street
BALLYMENA
BT43 5AF

Tel: (028) 2563 2726

Fax: (028) 2563 7606

Email: support@bfasg.org.uk

Website: www.bfasg.org.uk

Target Groups by age: 18 plus (adults)

Method of Referral: Open (anyone)

Organisation Type: Voluntary

Normal Opening Hours: Monday to Friday 9 am to 4.30 pm

Evenings / weekends: By arrangement

Services available on a bank / public holiday: No

Types of services available (funded by PHA / NDACT):

- Family support on substance misuse issues
- Facilitation of family support networks
- Specialist resource for other agencies
- Advice and support

Other types of service available:

- Complimentary Therapy
- Counselling
- Gym / Sauna
- Art and crafts
- Computer suite
- My Life Matters Programme – Recovery programme for 18 to 25 years
- Recharge Programme – Fitness / Nutrition / Healthy Lifestyle
- Life Tools Programme – Education and recovery programme for 10 to 17 year olds
- Back on Track – For children aged 10 to 17 years who are not in any form of education

The PHA / NDACT services are provided in the following area(s):

Across the former Northern Board area

Additional Information:

- Training and development
- Opportunities to meet new people and have new experiences
- Learn new skills and develop knowledge
- One to One Support
- Computer Suite / instruction

Section 5

Community Support Services

Organisation: Northern Health & Social Care Trust (Health Improvement Service)

Service Name: Community Support Services

Contact: Mrs Sharon Bingham (Youth Justice Health Programme Manager)

Address: Spruce House
Cushendall Road
BALLYMENA
BT43 6HQ

Tel: (028) 2563 5575

Fax: (028) 2563 5377

Email: sharon.bingham@northerntrust.hscni.net

Target Groups by age:

Method of Referral: Open (anyone)

Organisation Type: Voluntary

Normal Opening Hours: Monday to Friday 9 am to 4.30 pm

Evenings / weekends: By arrangement

Services available on a bank / public holiday: No

Types of services available (funded by PHA / NDACT):

- Assisting local communities to identify needs in terms of alcohol and drugs
- Assist communities develop an action plan to address needs
- To provide support to communities to address alcohol and drugs related needs
- Signpost to relevant training or deliver training as required
- Help to link communities into local forums to promote work and to make aware of other opportunities
- To support communities access funding, e.g. NDACT Small Grants

- Support the work of local forums

The PHA / NDACT services are provided in the following area(s):

Across the former Northern Board area

Section 6

Accommodation Services

Organisation: Living Rivers Trust (Beach House)

Service Name: Supported accommodation

Contact: Pastor Roy Stewart (Programme Co-Ordinator)

Address: Living Rivers Beach House
22 Linenhall Street
BALLYMENA
BT43 5AL

Tel: (028) 2565 4700

Fax: (028) 2565 4700

Email: beachhouse@livingrivers.cc

Website: www.livingrivers.cc

Target Groups by age: 18 plus (adults)

Method of Referral: Family, GP, Social Worker, relevant agencies and hostels

Organisation Type: Voluntary

Normal Opening Hours: 9 am to 9 pm daily

Evenings / weekends: 9 am to 9 pm

Services available on a bank / public holiday: Yes

Types of services available (funded by PHA / NDACT):

- Supported accommodation
- Support programmes for clients
- Promotion of independent living
- Specialist resource for other agencies
- Advice and support

The PHA / NDACT services are provided in the following area(s):

The service is located in Ballymena but open to all residents from the former Northern Board area.

Section 7

Outreach Services

Organisation: Threshold

Service Name: Drug Outreach Service

Contact: John Keenan (Drug Outreach Worker)

Address: c/o Ballymena Family & Addicts Support Group
60-64 Mill Street
BALLYMENA
BT43 5AF

Tel: 0776 4158 964

Fax: (028) 25637606

Email: N/A

Website: www.thresholdservices.com

Target Groups by age: 18 plus (adults)

Method of Referral: Open (anyone)

Organisation Type: Voluntary

Normal Opening Hours: Monday to Friday 9 am to 5 pm

Evenings / weekend: On request

Services available on a bank / public holiday: No

Types of services available (funded by PHA / NDACT):

- Harm reduction advice and support
- Signposting and referral
- Emotional support
- Advocacy and service user development
- Flexibility and accessibility based on client need
- Specialist resource for other agencies
- Advice and support

Other types of services available:

Threshold is also funded by the DHSSPS to provide Needle & Syringe Exchange Scheme Services (NSES)

Contact: John Keenan (Ballymena Council area)
Telephone: 0776 4158 964

Contact: Michelle Jordan (Coleraine & Antrim Council areas)
Telephone: 0785 5756 593

Please see page 41 for further information on the NSES services.

The PHA / NDACT services are provided in the following area(s):

Antrim, Ballymena and Coleraine Council areas

Additional Information:

An Alcohol Outreach Service is also provided in the Ballymena Council area.

Contact: Susan Harvey
Address: Flat 4 Durlston House
Dunclug Gardens
BALLYMENA, BT43 6SF
Telephone: 0797 0012 670
Fax: (028) 25637606
Email: N/A
Website: www.thresholdservices.com
Target Groups by age: 18 plus (adults)
Method of Referral: Open (anyone)
Organisation Type: Voluntary

Section 8

Needle & Syringe Exchange Scheme

Organisation: Boots Pharmacy

Service Name: Needle & Syringe Exchange Scheme

Contact: Mr Bob Stewart (Pharmacist)

Address: Health Centre
Cushendall Road
Ballymena
Co Antrim
BT43 6HQ

Tel: (028) 25313140

Fax: (028) 25648776

Email: N/A

Website: N/A

Target Groups: Injecting drug users (over 16 yrs)

Method of Referral: Open (anyone)

Normal Opening Hours: Monday to Friday, 9am-6pm

Evening / Weekends: No

Services available on a bank / public holiday: No

Types of services available:

- Needle & Syringe Exchange
- Harm Reduction Advice and support
- Signposting and Referral

Organisation: Alliance Pharmacy

Service Name: Needle & Syringe Exchange Scheme

Contact: Mrs Rosemary Wallace / Mr Alastair Aiken
(Pharmacists)

Address: 2 Queens Street
BALLYMENA
BT42 2BB

Tel: 028 2564 5994

Fax: 028 2565 1563

Email: N/A

Website: N/A

Target Groups: Injecting drug users (over 16 years)

Method of Referral: Open (anyone)

Normal Opening Hours: Monday to Friday, 9 am to 5.45 pm

Evening / Weekends: Saturday 9 am to 5.30 pm

Services available on a bank / public holiday: No

Types of services available:

- Needle & Syringe Exchange
- Harm Reduction Advice and support
- Signposting and Referral

Organisation: Northern Health & Social Services Trust (Tier 3
Addiction Services)

Service Name: Needle & Syringe Exchange Scheme

Contact: Mr Des Flannagan (Service Manager)

Address: 105 Railway Street
BALLYMENA
BT42 2AF

Tel: 028 2563 1970

Fax: 028 2563 1985

Email: enquiries.cas@northerntrust.hscni.net

Website: www.northerntrust.hscni.net

Target Groups: Injecting drug users (18 years & over)

Method of Referral: For clients already engaged with the
Addiction Service

Normal Opening Hours: Monday to Friday, 9 am to 5.00 pm

Evening / Weekends: No

Services available on a bank / public holiday: No

Types of services available:

- Needle & Syringe Exchange
- Harm Reduction Advice and support
- Signposting and Referral

Organisation: Threshold

Service Name: Needle & Syringe Exchange Scheme

Contact: Mr John Keenan (Drug Outreach Worker)

Address: c/o The Hope Centre
60-64 Mill Street
BALLYMENA
BT42 5AF

Tel: 0776 4158 964

Fax: 028 2563 7606

Email: N/A

Website: www.thresholdservices.com

Target Groups: Injecting drug users (18 years & over)
not engaged with statutory treatment
services

Method of Referral: Open (anyone)

Normal Opening Hours: Monday to Friday, 9 am to 5 pm

Evening / Weekends: On request

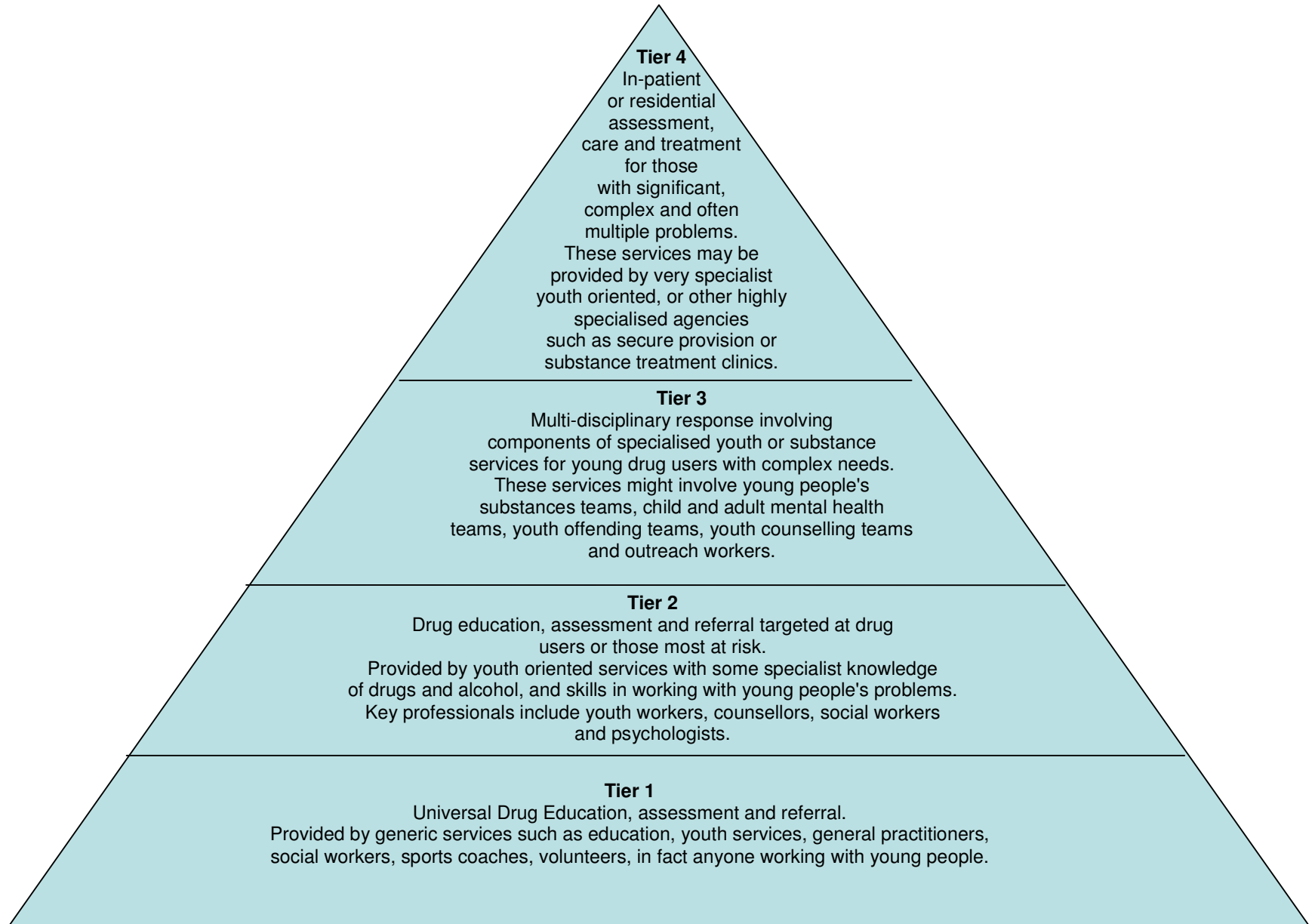
Services available on a bank / public holiday: No

Types of services available:

- Needle & Syringe Exchange
- Harm Reduction Advice and support
- Signposting and Referral

Appendix 1

The 4-Tier Model for the delivery of services to children and young people



GLOSSARY

ACET	AIDS, Care, Education & Training
BFASG	Ballymena Family & Addicts Support Group
CRUN	Coleraine Rural & Urban Network
DHSSPS	Department of Health, Social Services & Public Safety
GP	General Practitioner
LAP	Local Action Plan
NSD	New Strategic Direction
NDACT	Northern Drugs & Alcohol Co-Ordination Team
PHA	Public Health Agency
TIPSA	Teenagers Involved in Protecting Selves around Alcohol